

Corrective and Preventive Action Management

The **OESuite™ Corrective and Preventive Action (CAPA) Module** is a clearinghouse for all corrective action items or replacement-in-kind activities. The **CAPA Module** is integrated with numerous modules including **Process Risk Management, Incident Management, Audit Management, Organizational Change, Competency Management, Reliability Centered Maintenance, and Management of Change**. The module includes a 'My Obligation' dashboard that acts as an aggregator of corrective actions, allowing them to be prioritized by due date and risk ranking. CAPA's interoperability with other work processes ensures that nothing falls through the cracks.

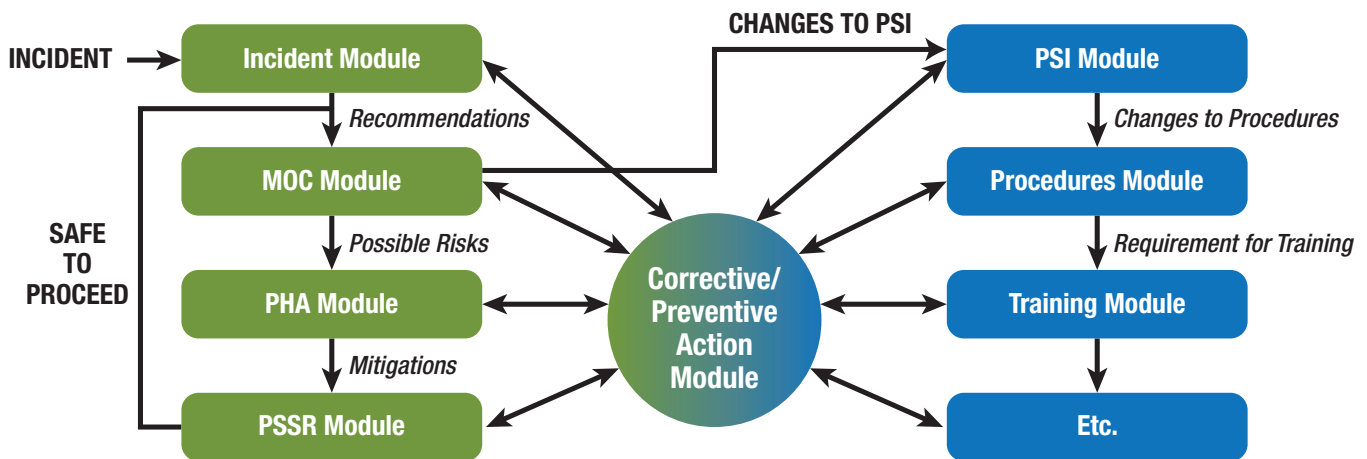


Figure 1 – Fully Integrated CAPA Solution

Business Impact

- Offers robust configurable workflows by CAPA types for managing all action items to closure
- Tracks action items in parallel as part of the overall recommendation that is being implemented
- Screens and reviews complex CAPAs before they are formally accepted for implementation
- Enables users with the appropriate securities to bypass the review process
- Generates configurable e-mail notifications that can be setup at different stages of the workflow

For more information email us at info@os-orm.com or call (713) 355-2900.