

# Corrective and Preventative Action Management

The **OSSuite™ Corrective and Preventative Action (CAPA) Module** is a clearinghouse for all corrective action items or replacement-in-kind activities. CAPA is integrated with numerous modules including Process Risk Management, Incident Management, Audit Management, Organization Change, Competency Management, Reliability-Centered Maintenance, and Management of Change. The module includes a ‘My Obligation’ dashboard that acts as an aggregator of corrective actions allowing them to be prioritized by due date and risk ranking. CAPA’s interpretability with other work processes ensures that nothing falls through the cracks.

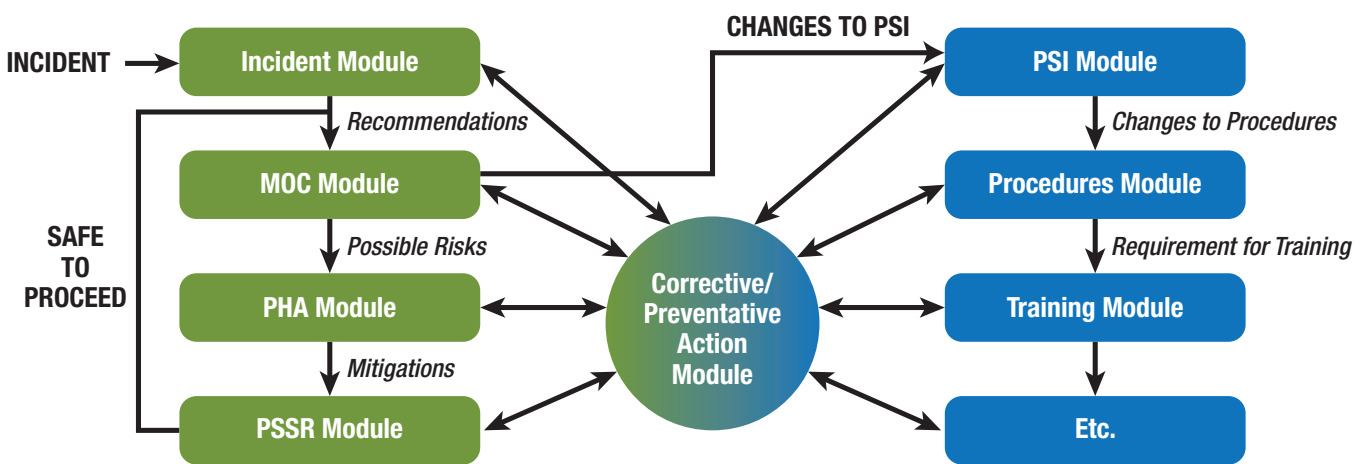


Figure 1 – Fully Integrated CAPA Solution

## Business Impact

- Offers robust configurable workflows by CAPA types for managing all action items to closure
- Tracks action items in parallel as part of the overall recommendation that is being implemented
- Screens and reviews complex CAPAs before they are formally accepted for implementation
- Enables users with the appropriate securities to bypass the review process
- Generates configurable e-mail notifications that can be setup at different stage of the workflow

For more information email us at [info@os-orm.com](mailto:info@os-orm.com) or call (713) 355-2900.